

## Expected Service Life

“Service Life” is the maximum length of time that an LINCHARM product may remain functional under normal use (which is based on approximately 50 patients per week), with proper care, maintenance, and service. Service Life does not include normal service “wear and tear” components that are intended to be replaced from time to time, nor are products guaranteed to last for the expected Service Life:

Product Category	Service Life (years)
LINCHARM Dental Chairs, Operator and Assistant Stools, Dental Lights, Dental Furniture, and related components except components listed separately below	20
LINCHARM Electric Motors, Motor Tubing, and Control Modules	7

The actual Service Life of LINCHARM products may be less, based on a number of factors, including environment, manner and frequency of use, cleaning and maintenance frequency, and preventive maintenance frequency. All products should be regularly inspected by a trained service technician

\*Service Life information is provided for general planning purposes only and should not be relied upon for any reason. Service Life does not include normal service “wear and tear” components and is separate from the warranty period. There are no implied or explicit extensions of the warranty period. or complete details, see Express Limited Warranty” \*

### Express Limited Warranty Scope

LINCHARM warrants the products described in the table below against defects in material or workmanship under normal intended use when purchased from LINCHARM. The warranty period is measured from the date of LINCHARM invoice. If you have questions about when your warranty coverage begins, please contact LINCHARM Service.

Product	Warranty Period
Hydraulic Dental Chair Cylinder (tilt and lift), Dental Chair Casters.	5
LINCHARM Electric Motors, Motor Tubing, and Control Modules	1
All Dental Chairs; Operator and Assistant Stools; Dental Furniture; and original components	5

Products (including accessories, components, and replacement parts) not manufactured by LINCHARM are covered by the original manufacturer's warranty and are not covered by LINCHARM warranty. Examples include, but are not limited to curing lights, control modules, electric motors, attachments. Please contact LINCHARM Customer Service for specific warranty information of the original manufacturer, or you may contact the original manufacturer directly.

### **Exclusions**

LINCHARM Limited Warranty does not cover:

- i. LINCHARM products that have been used in direct or indirect combination with unapproved third party products, including third party parts .
- ii. Representations and warranties made by any person or entity other than LINCHARM.
- iii. Damage caused by normal wear and tear or the natural breakdown of materials over time.
- iv. Damage caused by improper installation, care, or maintenance, accident, misuse, abuse, neglect, negligence, tampering, failure to seek and obtain repair or replacement in a timely manner, alterations, freight damage, natural disaster, or any other cause or force majeure beyond LINCHARM control (failure to follow LINCHARM Instructions for Use and applicable product operation and maintenance instructions, including installation instructions, will void the warranty).
- v. Damage caused by routine maintenance or in connection with the use of chemicals and processes for cleaning, disinfecting, or sterilizing.
- vi. Changes in color caused by natural or artificial light.

vii. Normal service items, including, but not limited to: light shields, light bulbs, filters, O-rings, tubing, water bottles, diaphragms, and water cartridges.

vii. Products that have been altered or modified. ix. Certain types of upholstery and countertop finishes (e.g., certain special orders). Consumable products are not covered by this Limited Warranty. Contact lincharm Customer Service with questions about warranty or returns for these items. Any returned consumable product must be in its original, unopened packaging.

### **Warranty Limitations; Exclusive Remedy; Damages Disclaimer**

Limited Warranty is in lieu of all other warranties and obligations, express or implied. LINCHARM expressly disclaims all implied warranties, including but not limited to implied warranties of merchantability, durability, or fitness for a particular purpose or use.

LINCHARM SHALL NOT BE LIABLE FOR AND EXPRESSLY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, SPECIAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES OR DELAYS, HOWEVER CAUSED, WHETHER FOR BREACH OF WARRANTY, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE, INCLUDING BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, DOWNTIME, PROPERTY DAMAGE, OR PERSONAL INJURY, HOWEVER CAUSED, WHETHER FOR BREACH OF WARRANTY, BREACH OF CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR OTHERWISE.

### **Limitation of Liability**

WITHOUT LIMITING THE DAMAGES DISCLAIMER ABOVE, THE MAXIMUM LIABILITY OF LINCHARM AND ITS SUPPLIERS, AFFILIATES, DEALERS, RESELLERS, AND AGENTS, AND EACH OF THEIR EMPLOYEES, DIRECTORS, AND CONTRACTORS TO YOU IS LIMITED TO THE PURCHASE PRICE YOU PAID FOR THE PRODUCT. SOME JURISDICTIONS DO NOT ALLOW THE LIMITATION OR EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU IN WHOLE OR IN PART.